





**Just Energy Group Inc.**  
**Business Statistics**  
**As at June 30, 2018**

In Canadian dollars

Number of Long Term Customers (RCE)	Fiscal 2019					Fiscal 2018				
	Full Year	Q4	Q3	Q2	Q1	Full Year	Q4	Q3	Q2	Q1
Start of Period	4,163,000				4,163,000	4,211,000	4,114,000	4,087,000	4,076,000	4,211,000
Additions										
Consumer - Gas	47,000				47,000	178,000	56,000	26,000	43,000	53,000
Consumer - Electricity	93,000				93,000	400,000	114,000	79,000	126,000	81,000
<b>Total Consumer Additions</b>	<b>140,000</b>				<b>140,000</b>	<b>578,000</b>	<b>170,000</b>	<b>105,000</b>	<b>169,000</b>	<b>134,000</b>
Commercial - Gas	50,000				50,000	170,000	31,000	46,000	66,000	27,000
Commercial - Electricity	139,000				139,000	423,000	111,000	153,000	75,000	84,000
<b>Total Commercial Additions</b>	<b>189,000</b>				<b>189,000</b>	<b>593,000</b>	<b>142,000</b>	<b>199,000</b>	<b>141,000</b>	<b>111,000</b>
Total Additions	329,000				329,000	1,171,000	312,000	304,000	310,000	245,000
Attrition										
Consumer - Gas	(22,000)				(22,000)	(103,000)	(22,000)	(25,000)	(27,000)	(29,000)
Consumer - Electricity	(60,000)				(60,000)	(286,000)	(69,000)	(58,000)	(98,000)	(61,000)
Commercial - Gas	(7,000)				(7,000)	(27,000)	(7,000)	(7,000)	(4,000)	(9,000)
Commercial - Electricity	(38,000)				(38,000)	(119,000)	(31,000)	(33,000)	(23,000)	(32,000)
Total Attrition	(127,000)				(127,000)	(535,000)	(129,000)	(123,000)	(152,000)	(131,000)
Failed to Renewals										
Consumer - Gas	(28,000)				(28,000)	(46,000)	(11,000)	(11,000)	(17,000)	(7,000)
Consumer - Electricity	(40,000)				(40,000)	(104,000)	(20,000)	(18,000)	(42,000)	(24,000)
Commercial - Gas	(6,000)				(6,000)	(29,000)	(5,000)	(11,000)	(3,000)	(10,000)
Commercial - Electricity	(118,000)				(118,000)	(505,000)	(98,000)	(114,000)	(85,000)	(208,000)
Total Failed to Renew	(192,000)				(192,000)	(684,000)	(134,000)	(154,000)	(147,000)	(249,000)
<b>Net Consumer additions</b>	<b>(10,000)</b>				<b>(10,000)</b>	<b>39,000</b>	<b>48,000</b>	<b>(7,000)</b>	<b>(15,000)</b>	<b>13,000</b>
<b>Net Commercial additions</b>	<b>20,000</b>				<b>20,000</b>	<b>(87,000)</b>	<b>1,000</b>	<b>34,000</b>	<b>26,000</b>	<b>(148,000)</b>
Net RCEs additions	10,000				10,000	(48,000)	49,000	27,000	11,000	(135,000)
<b>Total RCEs</b>	<b>4,173,000</b>				<b>4,173,000</b>	<b>4,163,000</b>	<b>4,163,000</b>	<b>4,114,000</b>	<b>4,087,000</b>	<b>4,076,000</b>
Total Consumer RCE's	1,826,000				1,826,000	1,836,000	1,836,000	1,788,000	1,795,000	1,810,000
Consumer % of total RCE's	44%				44%	44%	44%	43%	44%	44%
Total Commercial RCE's	2,347,000				2,347,000	2,327,000	2,327,000	2,326,000	2,292,000	2,266,000
Total Commercial % of total RCE's	56%				56%	56%	56%	57%	56%	56%
Cash Ending Balance ('000)	Fiscal 2019					Fiscal 2018				
	Full Year	Q4	Q3	Q2	Q1	Full Year	Q4	Q3	Q2	Q1
Cash and short-term investments					\$42,084		\$48,861	\$98,793	\$81,202	\$80,984
Credit facility (net of debt issue costs)					\$150,886		\$121,451	\$137,226	\$116,060	\$91,049
5.75% convertible debenture					-		\$0	\$97,955	\$97,292	\$96,657
6.5% convertible bonds					\$193,142		\$188,147	\$182,091	\$180,251	\$186,657
6.75% \$160M convertible debenture					\$148,816		148,146	147,477	146,834.00	146,193.00
6.75% \$100M convertible debenture					\$86,018		85,760			
Total short term and long term debt		\$0	\$0	\$0	\$578,862		\$543,504	\$564,749	\$540,437	\$520,556
Letters of credit outstanding					\$103,846		\$113,356	\$109,459	\$97,507	\$104,958
Total (including letter of credit)			\$0	\$0	\$682,708		\$656,860	\$674,208	\$637,944	\$625,514
Finance costs ('000)										
Credit facility	\$4,434				\$4,434	\$12,883	\$3,911	\$3,402	\$2,932	\$2,638
5.75% convertible debenture	\$0				\$0	\$9,173	\$2,927	\$2,101	\$2,072	\$2,073
6.5% convertible bonds	\$4,147				\$4,147	\$15,753	\$3,969	\$4,043	\$3,687	\$4,054
6.75% \$160M convertible debenture	\$3,370				\$3,370	\$12,773	\$3,369	\$3,342	3,342.00	\$2,720
6.75% \$100M convertible debenture	\$2,292				2,292.00	496.91	496.91	-	-	-
Unwinding of discount and other	\$2,097				2,097	4,893.00	3,522.00	378.00	488.00	505.00
6.0% convertible debenture	-				-	\$0	\$0	\$0	-	\$0
Loss on partial redemption of 6.0% convertible debenture	-				-	\$0	-	-	-	-
Senior unsecured note	-				-	\$0	\$0	\$0	\$0	\$0
Total finance costs	\$16,340		\$0	\$0	\$16,340	\$55,972	\$18,195	\$13,266	\$12,521	\$11,990